



Job title : Accommodation Advisor	Hours : 37.5 hours per week
Location : Laceby nr Grimsby	Salary: £14,500 - £15,600 Plus Net Profit Share

Job Dimensions

Rapid Accommodation is a high growth company that provides a professional & personable accommodation finding service to companies worldwide.

Job Purpose

The Accommodation Advisor will be required find suitable accommodation that meets the client's specific requirements and sometimes providing solutions to some difficult enquiries. It's also important over time to build a strong working relationship with all our customers.

The role in detail:

- Anticipate needs and take the initiative
- Outstanding communication and time management skills
- Negotiating rates with suppliers
- Maintaining your own customer accounts
- Managing the customer and traveller experience
- Data entry
- Encouraging customers to increase booking volume
- Making payments to suppliers
- Using a range of systems (training will be given)
- Having a "can do" attitude
- Having fun

The successful candidate must have:

- Excellent people skills
- Experience in customer service
- Experience in a sales role
- The ability to think outside of the box
- Full UK driving licence and their own transport
- A drive to succeed and a positive attitude
- Excellent computer literacy skills
- Strong organisational skills with an ability to prioritise
- Works well under pressure
- Attention to detail

Desirables:

- A geographical knowledge of the UK would be helpful
- Speaking a second language
- Experience within the accommodation sector
- Experience with negotiation

Company Benefits

- Net profit shares
- A day off for your Birthday
- Pension scheme
- Training & Coaching
- Lunch provided once a month
- A happy and motivated work environment
- Team building days out
- EAP and Employee wellbeing

If you feel you are suitable for this role, please send you're CV and covering letter to rebecca@rapidaccommodation.com. Please put the job role you are applying for in the subject box.